

Your Hearing System.

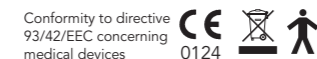


- 1 **Wire** – connects the speaker unit to your hearing systems
 - 2 **Microphones** – sound enters your hearing systems through the microphones
 - 3 **Push button** – switches between listening programs, changes the volume level, and accepts or rejects mobile phone calls depending on your customized fitting
 - 4 **Battery door (on & off)** – close the door to turn on your hearing systems, partly open the door to turn off your hearing systems. Opening the door all the way gives you access to change the battery
 - 5 **Dome** – holds the wire in place in your ear canal
 - 6 **Retention piece** – helps prevent the dome and wire from moving out of the ear canal
 - 7 **Speaker unit** – amplifies the sound and sends it directly into the ear canal
 - 8 **Custom mold** – holds the hearing systems in place
- Labeling** – The serial number and year of manufacture are located inside the battery door.

Which System Goes in Which Ear:

Red = right ear Blue = left ear

FCC-ID: VMY-UBTD1



Turning Your Hearing Systems on and off.

With Battery Door

1. On:

- Close the battery door fully.

Note: It may take 5 seconds before the hearing system turns on. Your hearing healthcare provider can increase the start up delay if required.

2. Off:

- Partially open the battery door.

Note: When turning your hearing system on and off while it is on the ear, grasp the top and bottom of the device with your index finger and thumb. Use the index finger of your opposite hand to open and close the battery door.

3. Open:

- Fully open the battery door to access and change the battery.

Note: When turning your hearing system on and off while it is on the ear, grasp the top and bottom of the device with your index finger and thumb. Use the index finger of your opposite hand to open and close the battery door.

Replacing the Battery.

Battery type: 13

Two long beeps indicate the hearing system battery is low. After the low battery warning, sounds may not be as clear. This is normal and can be fixed by changing the batteries in the hearing systems. If you are not able to hear the low battery warning, your hearing system professional can change its pitch or loudness. If you prefer, it can be turned off entirely.

Your hearing systems are designed to generate a low battery warning every 30 minutes until you change the batteries, but depending on the condition of the batteries, they may die before another low battery warning occurs. Therefore, it is recommended that the batteries are replaced as soon as possible once you hear the low battery warning.

- Gently open the battery door with your fingernail.

- Insert the battery into the battery compartment, so that the **negative pole** faces into the door.

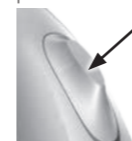
- Close the battery door.

With a new battery, it may take a few minutes for the battery to develop its full output. Only then should you close the battery door.

Operating Element.

Your hearing systems come with a push button that allows you to further adjust them. You may also use the button to accept and reject calls to your paired mobile phone.

Note: These instructions describe the default push button functions. Your hearing healthcare professional may change the functionality of the push buttons. See your hearing healthcare professional for more information.



The push button on your hearing systems is both a volume control and a program control. Each time you push the button longer than 2 seconds, you will move to the next hearing system program.

Adjusting Volume.

To adjust the volume of your environment when you are wearing two hearing systems:

- Push the button on your right hearing system to increase the volume, and
- Push the button on your left hearing system to decrease the volume.

To adjust the volume with one hearing system:

- Push the button to step through your volume levels.

As you change the volume, your hearing systems will beep.

Volume setting	Beeps
Suggested volume level	1 beep
Turning volume up	short beep
Turning volume down	short beep
Maximum volume level	2 beeps
Minimum volume level	2 beeps

Switching Hearing Programs.

- Use the program pushbutton to select one of the hearing programs individually programmed for you.
- When changing, your hearing system uses signal sounds to indicate which program you have selected.
- You can thus adjust your system to the relevant hearing situation.

Program 1 (e.g. AutoSurround)		1 beep
Program 2 (e.g. speech in noise)		2 beeps
Program 3 (e.g. music)		3 beeps
Program 4		4 beeps

Wireless synchronization (if enabled) Opposite ear beeps the same as side being adjusted

Hearing Program/Description

1

2

3

4

- Your hearing system professional can put together your own individual user manual for you.

Optional Functionalities.

Wireless Synchronisation (BiLink)

- If wireless synchronization is enabled, then changing the volume or program setting on one hearing system, will automatically make the change to both hearing systems at the same time. Wireless synchronization works for both the push button and the lever.
- Please refer all questions concerning your hearing system to your hearing system professional.

Power-on-Delay

- allows you to turn the hearing systems on with an automatic delay of 5, 10, or 15 seconds to avoid feedback (whistling).

Tinnitus Manager

If your hearing system professional has configured both a Tinnitus Manager program and a volume control, you can adjust the Tinnitus Manager level while you are in the Tinnitus Manager program.

With two hearing systems

- Push the button on your right hearing system to increase the tinnitus masker, and
- Push the button on your left hearing system to decrease the tinnitus masker.

With one hearing system

- Tap the arrow to move to the second screen where you can adjust the tinnitus masker volume up or down.

App

- Tap the arrow to move to the second screen where you can adjust the tinnitus masker.

Pairing your Mobile Phone with your Hearing Systems.

1. On your phone, go to your settings menu to ensure Bluetooth® is on and to search for Bluetooth enabled devices.
2. Turn your hearing systems on by closing the battery door. Your hearing systems will remain in pairing mode for 3 minutes.
3. Your phone will show a list of found Bluetooth enabled devices. Select your hearing system from the list to pair both hearing systems at once. You will hear a melody when your phone has been successfully paired to your hearing systems.

It is only necessary to perform the pairing procedure once with each Bluetooth enabled phone.

Consult your phone user guide for instructions on pairing a Bluetooth device with your phone.

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Connecting to Your Mobile Phone

After your hearing systems have been paired to your phone, they will automatically connect again when your phone and hearing systems are turned on and in range. This can take up to 2 minutes.

The connection will be maintained as long as the phone remains ON and within a range of up to 10 m (30 ft).

Your hearing systems can connect to two phones at the same time, but you can only hear one phone call at any time through your hearing systems.

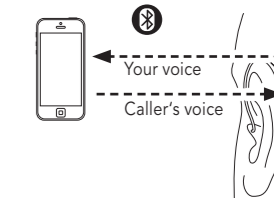
To switch a call between your hearing systems and the speaker on your mobile phone, select the audio source you would like from your phone. If you are not sure how to do this, consult the instruction manual that came with your mobile phone.

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Phone Calls with a Mobile Phone.

Your hearing system allows direct communication with Bluetooth enabled phones. When paired and connected to a phone, you will hear the caller's voice directly in your hearing system. Your hearing system picks up your voice through its own microphones.

You do not need to hold your mobile phone close to your mouth, your voice is transmitted through the hearing systems to your mobile phone.



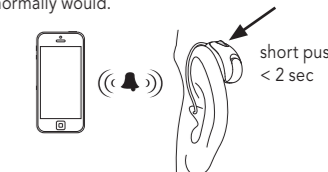
Using Your Mobile Phone with Your Hearing systems.

Making a Phone Call

Start a call on your paired mobile phone as you normally would. You will hear the audio through your hearing systems. Your hearing systems pick up your voice through its own microphones.

Accepting a Mobile Phone Call

When receiving a call, an incoming call notification will be heard in the hearing systems. The call can be accepted by a short push of less than 2 seconds on the hearing system push button or on your phone as you normally would.



Ending a Phone call

End a call by holding down the push button on the hearing system for more than 2 seconds or on your phone as you normally would.

Rejecting a phone call

An incoming call can be rejected by holding down the push button on the hearing system for more than 2 seconds or on your phone as you normally would.

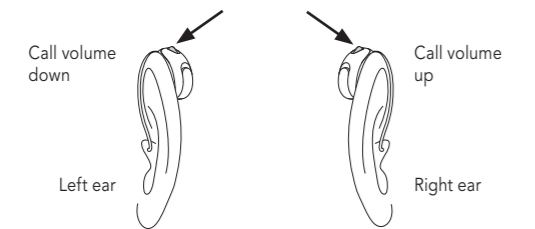
Adjusting Volume Balance between Mobile Phone Calls and Your Environment.

During a call using a paired mobile phone, when you are wearing two hearing systems:

- Push your right hearing system button to increase the call volume and decrease the volume of sounds in your environment.
- Push your left hearing system button to decrease the call volume and increase the volume of sounds in your environment.

To adjust the balance with one hearing system:

- Push the button to increase the call volume and decrease the volume of sounds in your environment



Flight Mode.

Your hearing systems operate in the frequency range of 2.4 GHz–2.48 GHz. When flying, some airlines require all devices to be switched into flight mode. Entering flight mode will not disable normal hearing system functionality, only the Bluetooth connectivity functions.

Entering Flight Mode

To disable the Bluetooth wireless function and enter flight mode:

1. Open the battery door.
2. Hold down the push button on the hearing system while closing the battery door, and keep the button pushed down for 10 seconds.



Exiting Flight Mode

To enable the Bluetooth wireless function and to exit flight mode:

1. Open the battery door.
2. Close the battery door.



Accessories.

TV Connector

The TV Connector is an optional accessory that sends sound from your TV directly to your hearing systems. The TV Connector can also transmit sound from stereo systems, computers and other audio sources. Please see the user guide that came with your TV Connector for more information. Please contact your hearing healthcare professional to get a TV Connector.

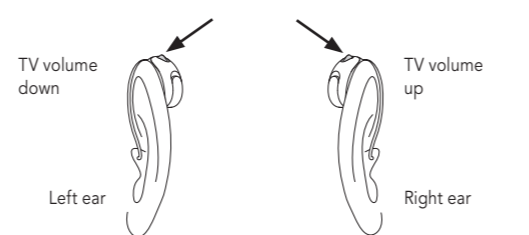
Adjusting volume balance between the TV and the sounds in your environment

While listening to TV sound through the TV Connector accessory, when you are wearing two hearing systems:

- Push your right hearing system button to increase the TV volume and decrease the volume of sounds in your environment.
- Push your left hearing system button to decrease the TV volume and increase the volume of sounds in your environment.

To adjust the balance with one hearing system:

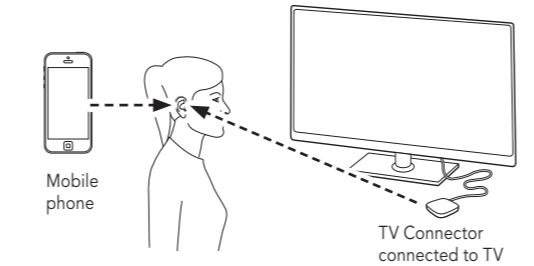
- Push the button to increase the TV volume and decrease the volume of sounds in your environment.



Please refer all questions concerning your hearing system to your hearing system professional.

Connectivity Overview.

The illustration below shows the connectivity options available for your hearing system.



The TV Connector can be connected to any audio source such as a TV, stereo system, computer and other audio sources.

! Your hearing systems are not compatible with previous wireless accessories. Talk to your hearing healthcare professional for more information.

Advice on Care.

You are advised to use our HADEO care products to clean your hearing system. These products were developed specifically for this purpose and are available exclusively from your hearing system professional.

- Clean hearing systems regularly to prevent damage to the hearing systems and to avoid health problems.

- The hearing system itself, wires, speakers, domes or custom shells should never be rinsed or submerged in water as water drops may block sound or damage the electrical components of the hearing systems. Clean your hearing system with a soft cloth, keeping it dry.
- The hearing system must be kept dry. Please put it in a HADEO Dry-Box, HADEO Drying Bag or Drying Container overnight to extract any moisture from the inside of the system.

External receiver

- Only use the handset unit and dome (olive)/ear adapters as described in the „General Warning and Safety Notes“.
- Clean Domes and Receiver Molds right after removing the hearing systems. This way, cerumen (earwax) cannot dry and harden.
- Remove cerumen with a soft tissue. If necessary, moisten the tissue with a cerumen solvent.
- Domes should be replaced by your hearing system professional every 3-6 months or when they become stiff, brittle, or discolored.

Full functionality of Domes and Receiver Molds is only assured with a working wax guard.

- Do not disassemble the Receiver Mold yourself. Ask your hearing system professional for help when the Receiver Mold needs extensive cleaning.

Domes and Receiver Molds are easily damaged when handled incorrectly. Ensure you do not twist or squeeze the wire when your hearing systems are placed in their case.

Troubleshooting.

Should a problem occur, you can usually correct it quickly. Use the following troubleshooting tips to resolve simple issues. If you still encounter problems after trying these suggestions, consult your hearing system professional.

Problem	Possible Cause	Possible Solution
No sound.	Not turned on. Low/dead battery. Poor battery contact. Battery upside down. Earmolds/domes blocked with ear wax. Plugged microphone shield.	Turn on. Replace battery. Consult your hearing system professional. Insert battery plus (+) side up. Clean earmolds/domes. Consult your hearing system professional.
Not loud enough.	Low volume. Low battery. Earmolds/domes not inserted properly. Change in hearing. Earmolds/domes blocked with ear wax. Plugged microphone shield.	Turn up volume; see hearing system professional for models without a manual volume control or if problem persists. Replace battery. Remove and reinsert carefully. Consult your hearing system professional. Clean earmolds/domes. Consult your hearing system professional.
Intermittent.	Low battery. Dirty battery contact.	Replace battery. Consult your hearing system professional.
Two long beeps.	Low battery.	Replace battery.

Problem	Possible Cause	Possible Solution
Whistling.	Earmolds/domes not inserted properly. Hand/clothing near ear. Poorly fitting earmolds/slim tubes/domes.	Remove and reinsert carefully. Move hand/clothing away from your ear. Consult your hearing system professional.
Not clear, distorted.	Earmolds/domes not inserted properly. Low battery. Plugged microphone shield.	Remove and reinsert carefully. Replace battery. Consult your hearing system professional.
Earmolds, slim tubes or domes falling out of ear.	Poorly fitting earmolds/domes. Earmolds/domes not inserted properly.	Consult your hearing system professional. Remove and reinsert carefully.
Low volume on landline telephone.	Telephone not positioned properly. Hearing system requires adjustment.	Move telephone receiver around ear for clearer signal. Consult your hearing system professional.
Mobile phone calls not being heard through hearing system.	Hearing system is in flight mode. Hearing system is not paired to the phone.	Exit flight mode: open battery door, then close battery door. Pair your hearing system to your mobile phone (again).